



## 印支高齡服務中心 Indochinese Aged Care Limited

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### Celebration after Accreditation

Special thank-you was made to all staff for their wonderful efforts working for the accreditation at end of June.

Day tour & Dinner buffet have been organised, details:

- 19/8/2016 Dinner Buffet at Marconi Club
- Day tour to Central Coast



### Celebrate Dragon Boat Festival

Residents were sharing the fun and joyful time with the volunteers while making the dumpling.



### Schedule of Fees and Charges for Pre 1 July 2014 Residents From 20 September 2016

Standard Resident contribution<sup>2</sup> –  
includes respite residents\_ up to \$48.44

### Donation received from ABC Tissue Products

The Managing Director of ABC Tissue Products Pty Ltd, Mr Henry Ngai who presented a check of AUD 80,000 as Naming four rooms in our facility.



## Newsletter Jul to Sep 2016

### Accreditation

The Big Days fell on 28<sup>th</sup>, 29<sup>th</sup> and 30<sup>th</sup> of June, we had been announced to be accredited on these three days. The two assessors from the quality agency were welcomed by our managers and were lead to a room displaying all document files to be audited. The process of evaluation as follows:

- Inspection carried out to every spot in our facility including: residents' rooms, the laundry, kitchens, common area and store rooms etc...
  - Observed the care plans and the daily practices demonstrated by the care service employees and their way to look after the residents.
  - Interviewing residents and their families, staff & Managers.
- Finally, there are 44 expected outcomes across the four Standards. Our facility must comply with all 44 expected outcomes to obtain a certificate. Eventually, we proudly achieved a certificate of competence with remarkable scores in the accreditation.

On the same day, volunteer singers also came to entertain the residents.



### Lions Club of Sydney Waratah Visit

Indochinese Aged Care Services extended their thank you once again for the social care charity of \$30,000 dollars donation.

On a sunny Wednesday morning, Mrs. Betty Pang, the Chairperson of Lions Club of Sydney Waratah who led her club members to visit the facility. They brought along the fresh fruit for the elderly to enjoy and also perform the Chinese opera singing as amusement program.

