



Indochinese Aged Care Services
印支高齡服務中心

Mission, Values & Vision

Mission: To provide quality and culturally appropriate care and services for our clients in a homelike environment.

Values: We embrace the following values as central to our work:

- **Respect for the dignity and human rights of all our clients**
- **Service and care standards that meet or exceed industry good practice**
- **Involvement of our clients, staff and volunteers in the planning of all services and activities**
- **Strong ties with the community and stakeholders**
- **Sustainable and equitable working conditions for our staff and volunteers**
- **Ongoing staff training and professional development**
- **A regime of continuous quality improvement and innovation**

Vision: By 2018 all frail older citizens from the cultural and linguistically diverse communities we service will have access to high quality, affordable and flexible residential and community based aged care services and activities